

# Stile Professional Learning Terms and Conditions

## 1.1 General

Stile reserves the right to change programs or cancel programs without notice. If an in-person event cannot proceed as planned, it will be postponed to an alternative date or a virtual equivalent will be provided. You will be notified about any changes to events via email.

1.2 Invoices are due for payment within 14 days of the invoice date.

## 2.1 Virtual events

You must register by 5:00pm, 14 working days before the event's start date to receive all relevant materials for participation. If you register for an event after this time, you acknowledge and agree that delivery of materials cannot be guaranteed in time for the event. In such circumstances, Stile will endeavour to forward materials to you after the event.

## 3.1 In person events

You agree to comply with all reasonable instructions issued by Stile or the venue operators at an event.

## 3.2 Dietary requirements

Stile requires the appropriate information no later than 7 days in advance of an event's start date to cater to specific dietary requirements. For any registrations made after this period, you acknowledge and agree that caterers may not be able to accommodate your request.

## 3.3 COVID-19

If an in-person event cannot proceed as planned due to COVID-19 restrictions, it will be postponed to an alternative date and/or a virtual equivalent will be provided. You will be notified about any changes to events via email.

## 4.1 Cancellation and Refund Policy

No refunds are provided for incorrect choices or change of mind.

You may cancel tickets purchased for an event if notification of cancellation is received by Stile 30 days or more before the date of the event (Final Cancellation Date). If notification is received on or before the Final Cancellation date, Stile will refund the ticket price less a \$60 processing fee per ticket. No refunds will be provided for cancellation requests received after the Final Cancellation Date. All cancellation requests must be sent in writing to [plteam@stileeducation.com](mailto:plteam@stileeducation.com).

## 4.2 Full Refunds

In the unlikely situation of an event being cancelled or where Stile determines that you are entitled to a refund, the purchase price will be credited to the relevant credit card from which it was paid. If it is not possible to refund the credit card, Stile will refund the amount to the purchaser's nominated bank account.

## 4.3 Ticket transfer

You may apply to transfer your ticket from the event for which the ticket was purchased to another available event by notifying Stile in writing to [plteam@stileeducation.com](mailto:plteam@stileeducation.com) by close of business on or before the Final Cancellation Date. Transfers are subject to availability and payment of any difference in price between tickets.

## 4.4 Attendee transfer

You may request that a substitute person attend the event in your place. All such substitution requests must be sent in writing to [plteam@stileeducation.com](mailto:plteam@stileeducation.com) at least 72 hours prior to the event's starting time.

#### 4.5 Failure to attend

Stile will not grant you a refund if you fail to attend an event for which you have registered and did not cancel in accordance with the conditions of the booking.

5.1 Stile Education reserves the right to take photographs, record video, and record audio during Stile PL workshops. By attending a Stile PL workshop, you consent to being photographed or recorded and agree that any images, video or audio of you can be used for promotional purposes. Unless we receive explicit verbal or written content from you, we will not identify you by name in promotional material.